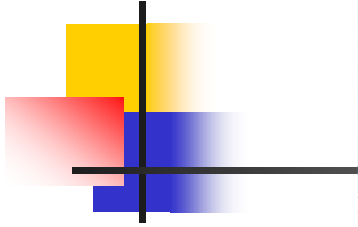


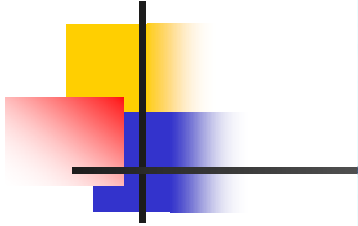
COTMA Conference 2010.

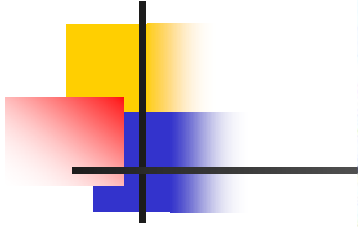
An update on what's new in Melbourne since our last conference,

by Rod. Atkins.











What has changed?

- Change of Franchise operator.
- Gearing up for Myki.
- Extension of Collins Street, Route 48.
- Changes to City Circle.
- Harbour Esplanade Redevelopment.
- Other Improvement & Upgrades.

Change in Franchise Operator.

- November 2009
Change over to :
The Keolis Downer EDI
Rail (KDR)
partnership.





Guiding Principle.

- 'think like a passenger' and to deliver a "moving safe haven".
- Enhance the tram network for the future.
- Provide a travelling experience that passengers can rely on and be proud of, and
- A service that delivers the highest level of quality, safety, reliability and efficiency.

Re branding the product.





\$5 Million Expenditure.

- Replace worn or damaged cloth seats across the fleet,
- Replace vandalised glass in windows and doors of the modern trams, and
- A heavy duty deep clean across the entire tram fleet.





\$19 Million Expenditure.

- \$9 million to improve the reliability of the Z1 and Z2 class trams.
- Over \$10 million for re-freshed application to the exterior of Z,A,B,C and D class trams.

Gearing up for Myki.

- Myki, it's your key.
- Installation of new Hardware.
- Trams switch on the 25th July 2010.
- Top up, Touch on, Touch off.



New Hardware.





Myki Changes Fare Zones.

- Elimination of : City Saver.
- Changes to Zone 1 & 2 on Trams.
- No “touch off” on Trams in Zone 1.
- Tram rides through from Zone 1 & 2, are at a Zone 1 fare.



Myki Travel Tips.

- If taking a trip wholly in Zone 2 remember to touch off for your lowest Myki fare - \$2.02 (full fare) or \$1.01 (concession).
- You can touch on or off at any Myki reader onboard the tram.
- If you do not touch off on a tram you will pay no more than a 2 hour Zone 1 fare - \$2.94 (full fare) or \$1.47 (concession).

Collins Street Extension.



City Circle.



Harbour Esplanade Redevelopment.



Harbour Esplanade.



Harbour Esplanade.



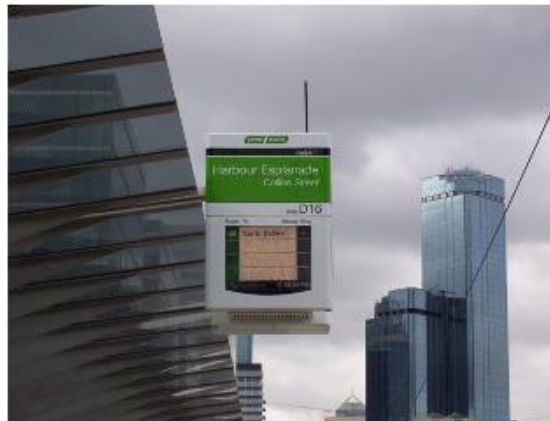
Harbour Esplanade.



Harbour Esplanade.



Other Improvements.



More Changes.



Hawthorn Depot.



Hawthorn Depot.

- Training Room improvements.
- Computer, Internet and scanning facilities added.
- New display cabinets.
- Bird proofing.
- Sales area opened.
- Web site.



70 Years Service.

- 70 years of sliding door "W" class cars, 1939-



100 Years Ago. P&M.T.T.





Conclusion and Acknowledgments.

Information Sources:

- Yarratrams.com.au
- Myki.com.au
- Docklands.com

Photos:

- Rod. Atkins.
- Warren Doubleday.